



### Our vision

As a major European player recognised in the organisation of time critical transport since 1999, we capitalise on our expertise to offer our customers an ever more efficient service.

Your satisfaction is our priority, and our strategy is focused on this.

### Our missions

Meeting the expectations and needs of our customers in an increasingly demanding and constantly changing market.

We are committed to meeting applicable requirements and continuously improving our quality management system.

Leverage and further develop our expertise in order to better meet your needs, with a strong focus on:

- Customer satisfaction
- Maintaining our ISO 9001 certification
- Developing our ERP system
- Developing talents, drawing on the expertise and well-being of our employees.

### Our values

- **Customer satisfaction:** Meeting your needs as effectively as possible while complying with your specifications.
- **High standards:** Offering you the highest level of quality for every service.
- **Control of our network:** Responding to your urgent transport needs by finding tailored solutions that take your constraints into account.
- **Continuous Improvement of Our Efficiency and Performance:** Constantly progressing to offer you ever faster solutions, while preserving the quality of service for which we are renowned.

01

### Strategy

- Maintain ISO 9001
- Manage the QMS

Management is committed to a continuous improvement approach and process management in order to maintain the QMS at the highest level, in compliance with the standard's requirements.

02

### Company

- Consolidator & former
- Investir & rentabiliser

Strengthen the organizational structure.

Ensure the training and qualification of all our employees.

Develop our own vehicle fleet.

### Clients

- Keep our promises
- Satisfy Our Customers

Impeccable Monitoring

Providing our clients with peace of mind, even in urgent situations.

Regular checkpoints to ensure you can track your delivery as closely as possible.

03

04

### Partners

- Control of our network
- Trusted Relationships
- Compliance with Your Requirements

Thanks to our tools and management, we provide you with access to our network of over 2,400 partners across Europe.

We maintain a relationship of trust with each of them based on attentiveness and reliability.

05

### Service Providers

- Strengthen Collaboration
- Support Each Other

Evaluate suppliers and engage with them in order to offer a service that is constantly evolving to meet market demands.

We have established a delisting procedure that requires them to comply with regulatory requirements as well as our own.



Colmar, September 17, 2025

**Rogério Alves**  
President & CEO

**Julien DUBRAY-VAUTRIN**  
Operations Director